Provider Survey Results

	Overall Satisfaction	Professional Staff	Know who to call with questions	Receive paycheck within 10 days	Calls returned promptly*
2004	3.96	4.11	4.19	4.17	3.65
2005	4.08	4.10	4.22	4.36	3.71
2006	4.11	4.22	4.21	4.29	3.73
2007	4.10	4.16	4.21	4.10	3.69
2008	4.18	4.19	4.33	4.36	3.83